ESSENTIAL SERVICES FOR EXISTING MOTOTRBO™ TWO-WAY RADIOS

SUPPORT WHEN YOU NEED IT
STAY AHEAD OF THE GAME WITH THE LATEST SOFTWARE

The advanced capabilities of your MOTOTRBO platform ensures communications are safe, clear and reliable across your enterprise. Keep your two-way radios up to date and secure with Essential Services for MOTOTRBO.

Essential Services provides access to software updates to protect your two-way radios. Be confident in the optimal performance of your two-way radios, ensuring maximum productivity.

MANAGING YOUR TWO-WAY RADIOS

ESSENTIAL SERVICES

Always stay ahead of the game with Essential Services for MOTOTRBO two-way radios. Enhance communication by taking advantage of MOTOTRBO software updates.

The Essential Services provides for software updates that ensure continuous security, performance and enhanced functionality of your two-way radios by getting access to MOTOTRBO certified and tested release software updates and upgrades.

Regular release software updates protect and enhance operations to extend the lifespan of your MOTOTRBO two-way radios. Invest in planned updates to minimize unforeseen costs and service disruptions.

Essential Services protects your investments through access to new features as they are developed and expands your capabilities beyond voice for increased productivity, reliability and safety.

MOTOROLA SOLUTIONS

DEVICE & INFRA	MODEL	EXISTING HARDWARE
MID TIER	DP2XXXX, SL2XXXX	
PRO TIER	DM4XXXX, SL4XXXX DP3XXXX, DP4XXXX	3Y ESSENTIAL LITE
SPECIALTY	DP4XXXX EX	
REPEATER	SLR1000 SLR5300 SLR8000	CONTACT YOUR AUTHORISED MOTOROLA DEALERS FOR CUSTOMISED SERVICE COVERAGE ON INFRASTRUCTURE
CAPMAX	CMSS Server	

SERVICE PACKAGES AT A GLANCE	ESSENTIAL ONLY	ESSENTIAL LITE
Access to latest firmware	✓	✓
8x5 Escalated Remote Technical Support Via Disti/T1 Reseller; AEDT 9am-6pm M-F	✓	✓
Normal Wear & Tear*	✓	
2-way Shipping for Repair	✓	

* In-house repair time measures repair time at the Repair Depot and is targeted to complete within 90% of the time (10D for Essential, 7D for Accidental Damage & Comprehensive Coverage). In-house repair time does not include shipping/custom clearance time

NOTE:
❏ SfS offers will be retired upon Essential services launch
❏ Service packages available for purchase by Disti/Dealers only.
❏ Eligible hardware platform refers hardware that can support firmware updates/upgrades or in the case of flat rate repair, fulfills the criteria for repair work to be done.

MAXIMIZING TWO-WAY RADIO AND INFRASTRUCTURE PERFORMANCE
THE REWARD

Essential Services for MOTOTRBO two-way radios will provide you with a reliable approach to protect your investment through expanded software capabilities and improved reliability and security.
THIS ENABLES YOU TO:

• Protect your investment through access to new software features as they are developed.
• Access Premium features to make your workforce more efficient and current with innovation.
• Run new functionality, often without any additional hardware investment.
• Enhance your availability and stability of and two-way radios.
• Extend the life of your and devices.

MOTOROLA *SOLUTIONS*